

“Before using the Antenna mobile solution, there was a potential for service calls to come into our dispatch center, get lost in paperwork, and not be sent to engineers. That problem is now solved.”

– David Ebert, Lumenis

KEY BENEFITS

- **Improve** worker responsiveness and productivity
- **Enhance** business processes by speeding up workflow
- **Ensure** compliance by providing an audit trail of generated documents — tracking when and to whom they were sent

Customer Interaction Solutions Magazine's
2006 Product of the Year Award



AMP[™] SmartCopy is a powerful productivity enhancement tool for mobile workers. It allows workers in the field to easily and instantly generate and send business-critical documents, such as invoices, replenishment orders, customer quotes or any other form, right from their wireless device.

AMP SmartCopy works without having to carry around a portable printer hardware or specialized mobile device. It generates either faxed or emailed documents by inserting transaction data that is captured or stored on the mobile device (including signature) into a pre-formatted document output template. The document is then dynamically rendered into fax or Adobe PDF format and transmitted via fax or email to any number of recipients.

All of this processing occurs through the AMP Gateway and AMP Management Center, which eliminates the need for any sort of complex document processing or communication on the mobile device. Any device running AMP SmartClient, regardless of platform, has the ability to generate printed or emailed output via AMP SmartCopy. Plus, mobile workers no longer have to worry about carrying cumbersome paper forms or remembering to fill out paperwork at the end of the day.

